

## **Our Policies**

### **Returns and Credits**

Returns can be made by emailing [object@object.com.au](mailto:object@object.com.au) within 7 days of receiving faulty goods. Items will be replaced or a credit note issued. Object does not issue refunds.

### **Unfulfilled Orders**

If because of the limited print runs of our publications we are unable to fulfil your order, we will let you know within two days.

### **Disclaimer**

Object will not take responsibility for any damage after the order has been delivered in good condition. We are not responsible for any delivery delays after the order has left the premises or due any circumstances beyond our control.

### **Privacy Policy**

Object is committed to keeping your details private. Any information we collect in relation to you is kept strictly secured. We collect personal information when you purchase a product, or make a donation on our website. We do not pass on/sell/swap any of your personal details with anyone.

We use this information to identify your orders, and may contact you with information about Object. You may request to stop receiving our communications by sending us an email. To unsubscribe, please email [object@object.com.au](mailto:object@object.com.au) with "remove from mailing list" in the subject line.

### **Security Policy**

When purchasing from Object you can be sure we consider the security of your financial details to be of paramount importance. We use a secure third party payment system to ensure your financial details are protected.

### **Pricing Policy**

All of our prices are in Australian dollars (AUD) and include GST unless they are international subscriptions and postage rates.

### **Shipping Policy**

Goods will be shipped using Australia Post and are normally shipped within 7 to 14 days. Domestic purchases will incur GST. Postage charges are based on current Australia Post rates.